

CONTACT INFORMATION

Contact *us* anytime by phone or online at tugo.com/claims

Keep these numbers handy when *you* travel.

Claims/Hospitalization

In the event of hospitalization, call *us* immediately:

From Canada & USA

1-800-663-0399

From Mexico

001-800-514-9976 or
800-681-8070

**Outside N. America &
Mexico (global toll-free)**

*800-663-00399

Worldwide (collect)

**604-278-4108

If *you* can't reach *us* using the numbers listed or by making a collect call, call *us* direct at **1-604-278-4108** and *we* will reimburse the charges incurred for making this call.

Notice To Insured, Physicians & Hospitals

In the event of a medical *emergency* due to a *medical condition* which may require or result in *hospitalization*, contact *us* as soon as possible.

Customer Service and Policy Extensions During Business Hours

To extend *your* period of coverage while travelling or to speak with Customer Service, simply call *us*:

From Canada & USA

1-855-929-8846

From Mexico

001-800-514-9976 or
800-681-8070

**Outside N. America &
Mexico (global toll-free)**

*800-663-00399

Worldwide (collect)

**604-276-9900

Written Correspondence

For all correspondence other than claims:

TuGo

11th Floor - 6081 No. 3 Road
Richmond, BC
V6Y 2B2
Canada